



NDS Quality Portal

Your complete NDIS Compliance solution

Discover the NDS Quality Portal

The NDS Quality Portal is a tailored version of Standards & Performance Pathways (SPP), which is used by over 1700 community, health and human service providers to manage quality, compliance, reporting, risk and continuous improvement in the one place.

The Portal includes access to self-assessments for all of the modules for the NDIS Practice Standards, together with all of the other leading health and human services standards at both National and State level.

Organisations can **save up to 80%** of the time they would otherwise spend on quality improvement and compliance reporting.



A suite of features



Standards are translated into a series of **easy-to-follow assessments**



Self-assess against the **NDIS Practice Standards, Child Safe Standards,** and all other major Australian **health and human service quality standards**



Upload your evidence to the **document library**



Track actions, improvements and risks through interactive **CQI** and **risk registers**



Automatically generate a list of identified gaps and a **quality improvement plan**



Access hundreds of **templates, sample policies and resources** in the Reading Room



Grant special access to **auditors and reviewers** so they can conduct desk audits and verify evidence for accreditation

Access a wealth of resources

Hundreds of policy templates and resources in the Reading Room, including specialist disability resources on topics such as:

- ✓ Clinical Governance
- ✓ Worker Screening
- ✓ Incident Management
- ✓ Restrictive Practices
- ✓ Mealtime Management
- ✓ Support Co-ordination and Plan Management
- ✓ Risk Assessment and management
- ✓ Child-safe practices

Multi-Service Accounts (MSAs)

Many of our users have set up Multi-Service Accounts (MSA) to manage multiple streams and locations from one central account.

From your Corporate Account, you can centrally assess and monitor each service's performance, download aggregated data into Excel and track trend improvements over time.

MSAs are a great option for providers with multiple facilities or service areas. They support quality, risk and compliance management at both the service level and the broader organisational level.



Testimonials



"Thanks team, I just wanted to pass on the compliments we received from the NDIS auditors. We gave them access to the NDS Quality Portal to audit our documents and they were amazed and thrilled with the Portal. It made their job so easy. We've been using the Portal for six years now, and we are very happy with it."

"I'd just like to say that working with you guys has been nothing short of excellent. Your professionalism, the quality of your product and your amazing customer service have been so completely refreshing!"

For more information:

Visit <https://spp.ngoservicesonline.com.au/ndsqp>

Contact us at team@bngonline.com.au

Speak to our team on **02 9569 1704**