

# SHS Quality Portal

**The smarter, faster way to standards compliance and quality management**

SHS providers in NSW are now required to comply with the Australian Services Excellence Standards (Certificate level) by June 2024.

The SHS Quality Portal is designed to assist SHS providers self-assess against the ASES Certificate requirements, link evidence to the standards and track their compliance. Once you are ready for accreditation, you can invite a chosen ASES assessor into the account to review all of your work.

Over and above the ASES self-assessments, the Portal includes self-assessments for all of the main Australian national and state/territory community and health service standards.



## Key features



### Easy-to-follow online assessments

Standards are translated into a series of easy-to-follow assessments. As you answer the questions, SPP identifies any further tasks that are needed to achieve compliance.



### ASES Certificate & Award

Self-assess against the Certificate level requirements of the Australian Service Excellence Standards, and immediately identify gaps where further work may be required.



### Document Library

Upload your evidence documents as you go through assessments (or link to evidence you've already uploaded). Documents are easy to manage and update from the service's library.



### Standards are cross-mapped

Your assessment results are shared across standards where there is a match. If you do assessments on 'Governance', for example, they automatically carry across to governance standards in other sets of standards.



### Download templates and guides

Access over 500 good practice policy templates, pro formas, and guides covering all aspects of running your organisation. Simply browse/search, download and customise for your service.



### Automatic Action Plan

Need a plan that pulls together all the work required to achieve compliance? SPP automatically generates an action plan to view online or download as a spreadsheet.



### Great workflow management tools

Productivity tools that help manage and complete actions: add staff/team members as users, assign them actions, and set weekly reminder emails so nothing slips through the net.



### Ready for accreditors/reviewers

Grant special read-only access to accreditors, reviewers and auditors so they can conduct desk audits, complete on-site assessments and verify evidence for accreditation.

**Contact one of our specialists to book a free demonstration.**

Email: [team@bngonline.com.au](mailto:team@bngonline.com.au)

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